

**REPORT ON REQUESTS MADE TO JOINT OPERATIONS CENTRE
(J.O.C.) FOR THE PERIOD 1 JULY 2008 – 31 JULY 2008**

PREAMBLE

As TAC Site Assessors went around the various refugee sites, they were given requests for assistance by the inhabitants and these were categorized under food, child care, toiletries, bedding, health, general and legal. These requests were subsequently forwarded to JOC for processing.

Before submission to JOC, requests were vetted by TAC, based on criteria such as practicality, suitability and financial considerations as well as existing logistical agreements.

Food requests varied from site to site and were entertained where sites were receiving no supplies from Government, or were receiving insufficient quantities or there was need to vary the diet. *Childcare* included items such as formulae milk, cereals, baby supplements and nappies. *Toiletries* mainly covered soap, detergents, lotions and toothpaste. *Bedding* included mattresses and blankets. *Health* issues were channelled through regional civil society liaison personnel who in turn contacted the relevant City and Provincial medical officials. *General* requests included items such as brooms, showers, chemical toilets, buckets and basins among others. *Legal* issues were initially tabled but were later decided to be more appropriately covered under other remits.

DESCRIPTION OF REQUESTS

DATE	SITE	OCPNCY	TYPE OF REQUEST
01/07/08	Tableview Liebrant	114	food
	Richwood	121	food, childcare, toiletries, bedding, health
	Khayelitsha 7 th Day Adv Church	7	food
	Muizenberg TAC Office	47	toiletries
02/07/08	Daroo Islam Mosque	20	bedding
	Portlands Mosque	20	food, toiletries, bedding
	Masibambane	100	toiletries, bedding
	Lynn's House	23	food, childcare
03/07/08	Youngsfield	673	food
	Africa Family Group Help Mission	42	food, toiletries, general
	Muizenberg TAC Office	47	general
	Holy Trinity Church Gardens	4	general, clothing
04/07/08	Muizenberg TAC Office	47	childcare, toiletries, general
	Youngsfield	650	childcare, toiletries, general
	Silverstream	250	toiletries
	Pinelands Methodist Church	50	food, childcare, toiletries, bedding, health
	Saartjie Baartman Centre	30	food, childcare
	Khayelitsha Site B Community Hall	98	food, bedding
	Muizenberg All Saints Church	41	childcare, general
	New Orleans Park	18	food
08/07/08	KTC Community Centre	57	bedding

	Khayelitsha Site B community Hall	98	toiletries
	Desmond Tutu Hall	173	childcare
	Khayelitsha 7 th Day Adv. church	7	bedding
	Solomon Mahlangu	82	Toiletries, bedding
	Mandalay House	16	food, childcare
	Masibambane	100	general
09/07/08	Youngsfield	650	toiletries, bedding, general
	Silverstream	113	childcare
	Khayelitsha Site B Community Hall	98	bedding, general
	Tableview Liebrant	114	health, clothing
	Desmond Tutu Hall	173	childcare
	House in Parrow	16	food, bedding, general
	Universal Evangelical church	13	food
	Longstreet Artists	17	food, general
	Zolani Centre	74	childcare, general
	Lower Crossroads Community Hall	26	food, toiletries
	KTC Community Centre	57	food, toiletries
11/07/08	Chrysalis	152	food, childcare, toiletries, general
	Bluewaters	453	food, health
	Khayelitsha Site B Community Hall	98	food, toiletries
	Bothasig Hall	65	food, childcare, toiletries
	Richwood	122	health
	Serepta Sports Centre	113	general
	Bonne Esperance	46	childcare
	Solomon Mahlangu	86	food
	Muizenberg All Saints Church	41	general
	Muizenberg TAC Office	47	childcare
	Longstreet Artists	17	health, general
	Belhar Mosque	8	general
15/07/08	Khayelitsha 7 th Day Adv. Church	6	food, general
	Masimbabane Hall	150	toiletries
	Solomon Mahlangu	236	food, bedding, general
	Khayelitsha Site B Community Hall	94	food, toiletries, bedding
	KTC Community Centre	65	food, childcare, toiletries, bedding
17/07/08	Parow Methodist church	25	childcare, toiletries
	Norwood Methodist Church	52	food, childcare, toiletries
	Thornton Methodist Church	28	food, childcare, toiletries
	Rosebank Methodist Church	35	toiletries
	Masjied Al Jaamia	10	food
	Khayelitsha 7 th Day Adv. Church	7	food, toiletries
	Solomon Mahlangu	236	food, toiletries, bedding
	Khayelitsha Site B Community Hall	94	toiletries, bedding
21/07/08	Khayelitsha 7 th Day Adv. Church	7	childcare
	Masimbabane Hall	66	toiletries
	Solomon Mahlangu	236	food, childcare, toiletries
	Khayelitsha Site B Community Hall	94	food
22/07/08	Zolani Centre	68	food, childcare, toiletries
	Bluewaters	419	food, childcare, toiletries

23/07/08	Lower Crossroads	11	childcare
	Longstreet Artists	22	food
	KTC Community Centre	67	food
	Solomon Mahlangu	86	childcare
	Masimbabane	56	food, toiletry
	Khayelitsha Site B Community Hall	94	childcare
	Khayelitsha 7 th Day Adv. Church	35	childcare, toiletry
24/07/08	Bluewaters	564	childcare
28/07/08	Knysna	11	clothing, toiletry
	Empowerment Christian Centre	50	food, toiletry, childcare, general
29/07/08	Summergreens	220	childcare
	Thornton Methodist Church	27	food, toiletries, childcare
	Pinelands Methodist Church	48	food, toiletries, childcare
	Norwood Methodist Church	36	childcare, clothing, toiletry
	Longstreet Artists	22	food, toiletry, general
	Zolani Centre	74	food, toiletry
30/07/08	Summergreens	220	food, toiletries, childcare
	KTC Community Centre	67	food, toiletry
31/07/08	Khayelitsha Site B Community Hall	94	food, childcare
	Solomon Mahlangu	86	food, childcare
	House in Parow	15	food, toiletry, bedding
	Youngsfield	673	childcare

TOTAL REQUESTS (162): food–45, childcare–33, toiletries–41, bedding–18, health–6, general–19

HANDLING PROCEDURE

Each request was faxed through to JOC and a phone call made to the appropriate people to confirm receipt of the fax and in all instances, such confirmation was given. We would be informed that the request had been logged in with their Social Development section for processing. Follow-ups were made on a daily basis. The content of all telephonic discussions, as well as dates, times and contact people, were duly documented in the JOC file.

OUTCOME

Throughout the 31 day period under investigation, not a single request was met, including urgent ones such as formulae milk for babies. The standard response from JOC was, and continues to be, that they were still verifying and processing. On many of the instances, TAC has had to step in with its own supplies to avert a crisis.